



EVENT REFUND POLICY

Refunds

We will provide a full refund (net of applicable administration or processing fees) for tickets or event registrations if you change your mind and provide notice within 24 hours of purchase. Please email events@kpwa.ca to request your refund.

Please allow 10 business days for processing of the refund.

Exceptions

We cannot refund tickets or event registrations after 24 hours of purchase. Exceptions to this refund policy may be granted in special circumstances if a written request and explanation is submitted. Please email events@kpwa.ca to submit your written request. Refund requests will be reviewed on a case-by-case basis and, if a refund is granted, such refund will be net of applicable administration or processing fees.

Please allow 10 business days for review of the written request. If an exception is granted, please allow 10 business days following notice of such grant for processing of the refund.

Refunds for Canceled Events

We will contact you and issue a full refund, including administration or processing fees.

Please allow 10 business days for processing of the refund.

Refunds for Rescheduled Events

We will contact you with the new date and time. If you are unable to attend the event on the rescheduled date and time, please email events@kpwa.ca and we will issue a full refund, including administration or processing fees.

Please allow 10 business days for processing of the refund.